Strategic Management of ICT Projects

REGISTRATION

To participate in this programme, kindly compete the registration and send to:

Programme Manager
InterAfrica Group

Please make copies of this form for additional delegates

Title(Mr,Ms,Mrs, Dr,etc)....................................**First Name**...

Surname...**Position/Job Title**...

Organisation...

Address...

City..**Postcode**.................................**Country**...............................

Telephone...**Fax**..

Cell No..**e-mail**...

A receipt and joining instructions will be sent to you acknowledging registration details.

PARTICIPATION FEE: **US$1,895.00 / ZAR18,995.00 per participant**
This covers:
- Participation in the programme
- All documents, instruction and written materials
- Lunch & Refreshments

Hotel Accommodation
Fees do not include hotel accommodations, airline tickets etc, For assistance, kindly contact the programme director for a list of hotels.

PAYMENT: By Bank Transfer

BANK DETAILS
Bank:	**First National Bank**
Branch:	Western Gauteng IBC
Address:	Cnr. Main Avenue & Republic Road, Randburg, 2194
	Republic of South Africa
Account Number:	0158194
Branch Code:	201-219
Swift:	FIRNZAJJ
Account Name:	**InterAfrica Consulting**

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Strategic Management of ICT Projects

This programme addresses all areas of ICT project management: hardware, software, systems integration, communications, and human resources; helping participants gain the foundation, basic experience, techniques and tools to manage each stage of their ICT projects.

DATE
2 - 6 June 2014

VENUE
Funisa Centre
427 Fir Avenue,
Ferndale, Randburg,
Johannesburg,
South Africa

InterAfrica Group
Consulting•Research•Training•Conferences

OVERVIEW

Information and Communication Technology (ICT) projects have never been easy to deliver to scope, schedule and cost. ICT is also no longer considered merely as a technical service but rather a critical resource that creates organizational value and their costs have become a significant portion of the expenditure for many organisations

Projects that focus on the effective use of information and communications technology have emerged in the last decade and in the current organizational environment, the development of ICT systems and technologies is becoming more important.

The success of ICT projects depends to a large extent on good management. The project management quality significantly impacts the overall performance - from the proposal phase to implementation and exploitation.

This programme addresses all areas of ICT project management: hardware, software, systems integration, communications, and human resources; helping participants gain the foundation, basic experience, techniques and tools to manage each stage of their ICT projects.

It will provide participants with an understanding of how to conceive, design, plan, manage, tender and evaluate ICT projects and proposals in general, and e-government projects and proposals in particular. The types of ICT projects are described and analyzed in terms of their characteristics and the challenges they present to public administrations seeking to enhance efficiency and service delivery.

It will also help them understand the risks associated with ICT and e-government projects, and how these risks can be managed and/or mitigated.

PROGRAMME OBJECTIVES
- Enhance the understanding of participants of the types of ICT projects and of their characteristic
- Present the ICT and e-government project cycles
- Help participants understand the risks associated with ICT and e-government projects, and how these risks can be managed and/or mitigated
- Show participants how to conceive, design, plan and implement ICT projects in general, and e-government projects in particular

WHO SHOULD ATTEND:
- Government officials, planners and decision-makers
- Directors, IT Managers, System analysts and programme officers
- Managers and staff in Non-Governmental Organizations (NGOs)
- Researchers and academics interested in learning more about ICT for development

METHODOLOGY
The programme will combine expert presentations, workshops, case studies and discussions based on real-life situations faced by participants. Emphasis is placed on examining issues of importance and looking at ways in which the material discussed during the programme can be used by participants in the context of their own realities or work situation.

Complete training material is provided to all participants for future reference and follow-up action plans.

PROGRAMME OUTLINE

- NATURE AND CHARACTERISTICS OF ICT AND E-GOVERNMENT PROJECTS

- E-GOVERNMENT MODELS AND APPROACHES

- DEVELOPING AN ICT STRATEGY FRAMEWORK AND OTHER POLICY ISSUES

- PROJECT MANAGEMENT ISSUES UNIQUE TO ICT PROJECTS

- MANAGING THE ICT PROJECT CYCLE

- MANAGING IMPLEMENTATION

- UNDERSTANDING AND MANAGING EXPECTATIONS

- PLANNING & PROCUREMENT OF ICT PROJECTS: Managing The Proposal And Tender Process

- PARTNERING WITH STAKEHOLDERS: Public Private Partnerships (PPPs) And Related Arrangements

- RISK MANAGEMENT OF ICT PROJECTS

- ICT PROJECT AUDITING: MEASURING ACHIEVEMENT AND PERFORMANCE

Probably the most important single thing you can do to make sure your ICT projects live up to your expectations is to have a planned and strategic approach. This means sitting down to work out exactly how ICT can serve your organisation's mission and aims.

Participation Fee: US$1,895.00 per participant

About InterAfrica Group

The InterAfrica Group specializes in helping private and public sector organisations measurably improve individual and organizational performance

Our comprehensive approach to helping organisations achieve results integrates consulting, training, research, strategic communication and affiliate capabilities with training to help you identify, address and measure all of the influences within your organisation that impact your success.

Our vision is to motivate people to deliver great service and achieve great results through organisational effectiveness and corporate culture

Our goal is to help you develop employees at all levels who demonstrate accountability and responsibility, and have an unequalled proficiency in working together to achieve organisational goals and objectives.